**UNIT 19**

**Sound the Alarm**

***Receptionist:*** It’s the fire alarm! Is it a test or is it real?

***Customer:*** I don’t know.

***Receptionist:*** Hello.

***Hotel Manager:*** Mary, there’s a fire I the kitchen. One of the ovens is on fire. Evacuate the guests from the rooms.

***Receptionist:*** Can I send anyone to help you in the kitchen, Pat?

***Hotel Manager:*** No, it’s OK. Tom and Mark are here using the fire extinguishers. And a fire brigade’s coming.

***Receptionist:*** Right. I’ll make an announcement.

This is an announcement! We have an emergency situation in the hotel. Would all guests, please, leave the building by the nearest exit. Please, go to the assembly point in front of the hotel.

Joe, here’s the guest list. Go to the assembly point and take a roll call. Check all the names and room numbers as the guests come out. Take the mobile with you. I’ll call in a few minutes with the names of any guests who checked out this morning or who haven’t checked in yet.